

Adviser Profile

Your Questions - Our Answers

Who will be providing the financial services to me?

Stuart Hillier and Hansens Wealth Creation Pty Ltd t/as Hansens Wealth Creation are Authorised Representative Nos 335349 and 333446 (respectively) acting under authority from Synchron.

Hansens Wealth Creation

Business Address: 8 Prince Patrick Street
Richmond Vic 3121
Telephone No: (03) 8805 8000
Mobile No: 0439 725 263
Email: stuart@hansens.com.au



Who is my adviser?

Your Adviser will be Stuart Hillier and Hansens Wealth Creation who are both authorised to act on behalf of Synchron.

Stuart has more than 30 years' experience in the financial services industry with roles held in Funds Management and Advising.

What kinds of financial services are you authorised to provide me and what kinds of products do those services relate to?

Stuart Hillier is the Principal of Hansens Wealth Creation who are both authorised by Synchron to offer you the following services:

Provide financial product advice and to deal in a financial product by arranging for a financial product to be acquired, disposed of, or varied.

Stuart Hillier can provide advice on and deal in the following products:-

- Deposit and Payment Products
- Debentures, Stocks or Bonds issued by a Government
- Life Products, including:
 - Investment Life Insurance Products
 - Life Risk Insurance Products
- Interests in Managed Investment Schemes (incl IDPS)
- Retirement Savings Account Products
- Superannuation
- Securities
- Standard Margin Lending Facility
- Self Managed Superannuation Funds

We will only recommend a product or strategy to you after considering its suitability for your individual situation and needs.

We do not provide advice in any other area of insurance or investments but can refer you to a professional who specialises in other areas if requested.

Any arrangements you make with the other professional will be strictly between you and that person and neither Synchron nor our Authorised Representative accept any responsibility or liability for the advice given.

Do you receive remuneration, commission, fees or other benefits in relation to providing the financial services to me and how is that commission calculated?

Hansens Wealth Creation will be paid 100% of the brokerage and/or fees received by Synchron minus a fee of 5% for the provisions of professional services from Synchron.

This brokerage is used to provide income after paying for the normal expenses incurred with running a business (eg rent, vehicle, computer, stationery, professional fees etc).

Insurance Monitoring:

Internal databases are maintained detailing client's insurances that were recommended by our Authorised Representative on behalf of Synchron. This does not constitute portfolio monitoring. Portfolios are reviewed on a regular basis, subject to the client's discretion.

Note: This Financial Services Guide (Ver 4 Issue 1, June 2015) is for the sole use by Stuart Hillier and Hansens Wealth Creation only and was prepared on 2nd December 2015 issued with the authority of Synchronised Business Services Pty Ltd t/as Synchron, Australian Financial Services Licence No. 243313 Life Insurance Broker.

[This Adviser Profile, together with the Client Receipt page, is Part 2 of our Financial Services Guide and should be read in conjunction with Part 1 as a complete document.](#)

How we charge for our services

All fees and commissions are inclusive of GST and the fees could be greater than those disclosed below in complex cases. In these instances, we will inform you of the exact fee payable promptly in writing.

Initial consultation	<p>This initial meeting is at no cost to you.</p> <p>Our main aim is to gather information about yourself and to determine your primary goals and objectives in seeking advice.</p> <p>At the end of this meeting, we will outline the next steps and detail any fees applicable.</p>
Advice preparation Statement of Advice Fee Paraplanning fee	<p>The SOA preparation fee will depend on the complexity of your individual circumstances and the type of advice you require. The fee may range from \$550 - \$3,300.</p>
Implementation of Initial Advice Fee (Fee for advice)	<p>This Fee will range from \$0 - \$6,600 depending on the level of complexity of your situation and the advice provided. This fee may be paid by invoice or where authorised by you, deducted from your superannuation or investment account.</p>
Ongoing fee for advice (Retainer) (Fee for advice)	<p>The ongoing advice fee can range from \$3,960 – \$9,900 per annum. This fee may be paid by invoice or where authorised by you, deducted from your superannuation or investment account.</p>
Ad hoc advice	<p>Where you do not wish to participate in an ongoing advice fee arrangement but require ongoing advice on an ad hoc basis, an hourly fee of between \$0 and \$550 may apply.</p>
Insurance Initial service (Brokerage on Life Insurance Products)	<p>The relevant insurer will pay initial brokerage between 0% and 115% of the annual premium.</p> <p>Brokerage is paid to us by the product provider and is not an additional cost to you.</p>
Insurance Ongoing service (Brokerage on Life Insurance Products)	<p>Annual brokerage will be paid when you renew your policy each year. The rate of ongoing brokerage is between 0% and 16% of the annual premium for as long as you hold the product.</p> <p>Brokerage is paid to us by the product provider and is not an additional cost to you.</p>



Financial Services Guide

Financial Services Guide Receipt

I/We confirm that a Synchron Financial Services Guide has been provided to me/us together with an Adviser Profile Insert.

Financial Services Guide Version is: FSG Version 4 Issue 1 dated 2nd December 2015.

Client Name	Client Signature	Date
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Client Name	Client Signature	Date
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Stuart Hillier	Adviser Signature	Date
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OR

I confirm that a copy of the Financial Services Guide dated 2nd December 2015 was sent via email/post to:

Client Name:.....

Stuart Hillier	Adviser Signature	Date Sent
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